

Code No: 22010**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD
MBA-II Semester Supplementary Examinations July 2010
ERP AND MIS****Time: 3hours****Max.Marks:60****Answer any Five questions
All questions carry equal Marks**

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1. What are the various resources an ERP has to optimize? How does intelligent resource Planning help this?
2. a) What do you mean by the term normalization?
b) What is a relation? What is a tuple? What is a domain?
3. How business performance can be improved through business process reengineering?
4. a) What do you mean by just-in-time inventory? How it is useful for the successful ERP?
b) Distinguish between time management and cost management.
5. What are the strategic applications and issues in information technologies?
6. What are the important measures of customer's satisfaction? How are they improved through ERP?
7. What is the importance and relevance of ERP lifecycle to ERP implementation?
8. What are the types of control required to ensure integrity of data entry and processing and interrupted e-commerce?
